

# A CALL TO ACTION

Results matter! Through our strategic case management approach and deliberate collaboration, we can influence the trajectory of human life and the effects of the criminal system.

ENGAGE EQUIP MITIGATE RESTORE



### CONTACT US

#### **ADDRESS**

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### CONTACT

www.gapubdef.org/socialservices

404.795.2485 cssu@gapubdef.org

### **FOR REFERRALS**

www.gapubdef.org/socialservices

"Injustice anywhere is a threat to justice everywhere."

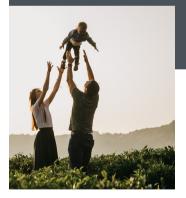
- Martin Luther King, Jr.



## CLIENT SUPPORT SERVICES UNIT (CSSU)

Connecting Lawyers and Social Workers to help, engage, equip, mitigate and restore system-involved individuals.







Georgia Public Defender Council www.gapubdef.org

### WHO WE ARE

The Georgia Public Defender Council's Client Support Services Unit (CSSU) is a holistic public defense initiative providing alternatives to sentencing.

Through one-on-one collaboration, Public Defenders and Social Workers partner with clients to establish mitigation strategies to help address needs and overcome barriers to social responsibility.

The Unit constitutes a collective and clientcentered approach that fosters independence and promotes an increase in public safety.





## REFERRAL PROCESS

### WHAT WE DO

CSSU Social Workers are results oriented and specialize in helping individuals and families navigate systems through effective case management practices.

With focus on client advocacy and operating from a strengths-perspective, CSSU provides integrated case management over 3-12 months.

Case management services include:

- individualized needs and strengths assessments
- case plan development
- referrals to community-based statewide resources
- regular progress monitoring
- proper discharge of case plans
- post-service opportunities that are links to socially-responsive resources which help to stimulate the economy.

01.

#### Collaborate (Strategize)

Action 1: Initiate Referral
Action 2: Approval/Rejection

Action 3: Assessment and Case Planning

02.

### Activate (Achieve Goals)

Action 4: Progress Monitoring
Action 5: Produce Reports

03.

### Illuminate (Show Improvement)

Action 6: Discharge

Action 7: Final Mitigation Report (as necessary)

04

### Navigate (Services & Beyond)

Action 8: New File Open - Continued Support for 90 Days

For more information, contact GPDC's Social Services Manager at 404.795.2485.